

2020

**COMMUNITY
IMPACT
REPORT**



**▶ RECOVER
2020**

CONTENT

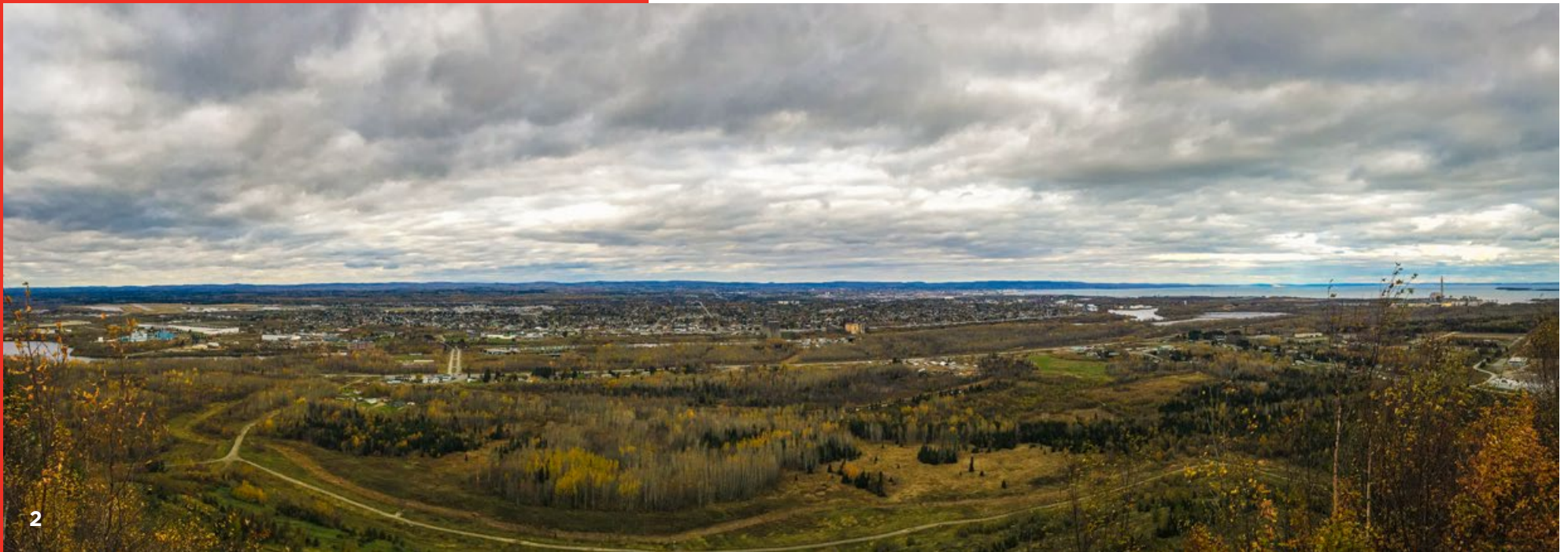
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LAND ACKNOWLEDGEMENT

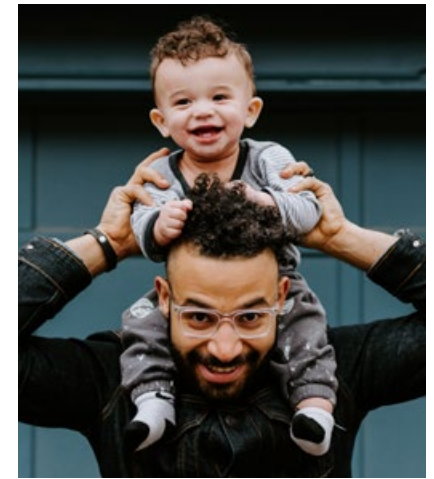
We begin by acknowledging that we are on the traditional territory of the Ojibway people of Fort William First Nation, signatory to the 1850 Robinson-Superior Treaty. We acknowledge all of the First Nation, Métis, and Inuit peoples who currently reside in this territory. The United Way of Thunder Bay is committed to a relationship with First Nations, Métis, and Inuit peoples based on the principles of mutual trust, respect, reciprocity, and collaboration in the spirit of reconciliation.





BACKGROUND

On March 11, 2020, the World Health Organization declared that the COVID-19 outbreak was a global pandemic. On that day, everything changed — our plans included. COVID-19 has taken its toll on the world, causing deaths, illness, economic crisis and extreme poverty. The lasting effects of this global health and economic crisis will continue long after the immediate needs are met. The pandemic has amplified and accelerated every single social challenge that people were already facing in the District of Thunder Bay and the surrounding regions. For many, life and work may never be the same again. The #UNIGNORABLE issues of poverty have grown worse, with the barriers to accessing basic needs reaching a capacity never previously imagined possible. The United Way of Thunder Bay launched “Recover 2020” as a responsive measure to meet the needs of organizations and service providers for extra help to deliver more essential programs and services to even more people.



MISSION

To improve lives and build community by engaging individuals and mobilizing collective action.

VISION

A community where everyone has the opportunity to reach their full potential.

VALUES

- Demonstrate trust, integrity, transparency, inclusivity and respect
- Energize and inspire volunteerism and volunteer leadership
- Endorse innovation, partnerships and collective action
- Provide non-partisan leadership
- Embrace diversity.

MESSAGE FROM THE CEO & PRESIDENT

On March 11, 2020, the World Health Organization declared the COVID-19 outbreak a global pandemic. On that day, everything changed worldwide, and for our local United Way of Thunder Bay too.

What we had identified in 2019 as big, complex and #UNIGNORABLE issues of poverty were suddenly amplified to monumental levels. Within seven days, your United Way leapt into action, providing emergency funding to frontline agencies, and joining forces with the Thunder Bay Community Foundation to establish the COVID-19 Community Relief Fund to offer immediate assistance to those who were hit hard by the pandemic.

Like many of the agencies we support, the United Way of Thunder Bay was also impacted by COVID-19. Many of our traditional fundraisers and special events were cancelled, and our employees began working remotely. Together with our community partners, donors and volunteers we were able to quickly pivot and respond to the challenge. Through our RECOVER 2020 campaign and such initiatives as **Show Your Local Love Day**, thousands of individuals, businesses and organizations stepped up to help meet urgent and ongoing needs arising from pandemic. The local collaborations, partnerships and support have been essential to our success over the past year, and we will never be able to adequately recognize all of your generous contributions.

What this past year taught us is that it is more important than ever that we work together to lift up our coworkers, friends, neighbours and strengthen our communities. 2020 has reinforced our commitment to improving local lives through collective action. We will continue to focus our efforts on helping individuals, children, families and seniors who are struggling in poverty, and making sure that nobody has to go without food, safe shelter and basic needs.

We thank you for supporting us and for showing your **#LocalLove** to help others in these unprecedented times.

Together we will help Thunder Bay recover.

Albert Brulé, CEO

Kelly Gallagher, President of the Board



OUR IMPACT IN 2020 - PROJECT BREAKDOWN



Supports
for Children
and Youth

32
PROJECTS




Food Security

39
PROJECTS



Digital
Access

9
PROJECTS



Housing

4
PROJECTS



31
PROJECTS

Providing valuable community services, such as transportation, gender-based supports, and reducing social isolation



Seniors

15
PROJECTS



Mental
Health

32
PROJECTS

23 + **139** = **162**

REGIONAL PROJECTS SUPPORTED THUNDER BAY AND IMMEDIATE AREA PROJECTS SUPPORTED TOTAL 2020 PROJECTS

Recover 2020 focused on addressing the escalation of the #UNIGNORABLE issues of poverty as a result of the COVID-19 pandemic. As we found ourselves in the throes of a global health and economic crisis, we asked for the support of our community and you responded generously and immediately.

It is because of donors, volunteers and advocates like you that we've been able to keep our community afloat in this turbulent time. Your active participation is what helps make Thunder Bay and Northwestern Ontario a better place for everyone.

EMERGENCY COMMUNITY SUPPORT FUND

This year, the United Way of Thunder Bay had the privilege of collaborating with the Thunder Bay Community Foundation to create the Emergency Community Support Fund to contribute to organizations responding to the COVID-19 pandemic.

Together,
we used

\$1,175,360.⁰⁰

to support **54** non-profit organizations
and charities that provided critical services
for vulnerable people in the region.

HIGHLIGHTS



HOPE AIR

FLIGHTS OF HOPE AND ACCOMMODATION FOR MEDICAL CARE

This program provided **60 flights** and **18 nights** of accommodation to assist patients from North-Western Ontario communities during the COVID-19 crisis.



EVERGREEN A UNITED NEIGHBOURHOOD

EVERGREEN COVID-19 COMMUNITY SUPPORTS

This program supports the children, youth and their families with food hampers, snacks, learning activities and other needed items.

GREENSTONE VICTIM SERVICES

IMPROVING ACCESSIBILITY TO RESPOND TO CLIENTS 24/7 DURING COVID-19

This program developed a Client Engagement Portal to secure on-line and chat capabilities to engage with the vulnerable population Greenstone Victim Services serve.



FIREFLY

TECHNOLOGY FOR YOUTH IN NEED OF CLINICAL SUPPORT

This program provided technology and data to vulnerable and marginalized populations to have access to mental health services.

NEW HORIZONS FOR SENIORS PROGRAM

The United Way of
Thunder Bay provided

\$101,096.⁰⁰

of funding to **12** organizations through the New Horizons for Seniors Program to help address the urgent needs of seniors affected by the COVID-19 pandemic.

Funded by the Government of Canada's New Horizons for Seniors Program along with additional support from the Thunder Bay COVID-19 Community Relief Fund, the grants support the delivery of a range of community services. These organizations worked to help meet basic needs, reduce social isolation, address food security, and assist with transportation for senior and Indigenous Elder populations.

HIGHLIGHTS



ROOTS TO HARVEST

EMERGENCY GOOD FOOD BOX FOR SENIORS: 100 HOUSEHOLDS PER WEEK

Roots to Harvest and the Thunder Bay Good Food Box Program created Emergency Good Food Boxes that include healthy, non-perishable food and fresh produce to supplement senior's diets on low income, reaching 100 households per week.

CANADIAN MENTAL HEALTH ASSOCIATION, FORT FRANCES BRANCH

INCREASED TECHNOLOGICAL CAPACITY FOR SENIORS

This program provides access to technology to older adult populations across rural Northwestern Ontario to aid with connectivity, assist in maintaining access to services and reduce social isolation. CMHA, Fort Frances Branch has been able to provide continued mental health services to seniors in Atikokan, Sioux Lookout, Dryden and Fort Frances, through virtual counselling, education and supportive sessions.



KEEWAYTINOOK OKIMAKANAK TRIBAL COUNCIL

REMOTE FIRST NATIONS FOOD SECURITY PROGRAM

This program coordinates, plans and charts shipments of food and hygiene/ household cleaning products to Keewaytinook Okimakanak First Nation communities, with a targeted focus on delivery to homes with Elders.



MATAWA FIRST NATIONS MANAGEMENT

ELDER SUPPORT SERVICES IN TRADITIONAL LANGUAGES

This program assists in the outreach to community members in a culturally sensitive manner that seeks to speak to them in their first language (Ojibway, Oji-Cree and Cree).

GATHERING OF RIVERS FOR COMMUNITY CARE

ELDER SUPPORT SERVICES

This program assists in the outreach to community members in a culturally sensitive manner that seeks to speak to them in their first language (Ojibway, Oji-Cree and Cree). The program helps to purchase supplies online, by telephone, or through other means that are safe. Assistance with cell phone and telephone plans will be provided so individuals can call out to friends, families and caregivers on a more regular basis.

MANITOUWADGE GOLDEN AGE CENTRE

SENIOR VIRTUAL SOCIAL EVENTS

Providing the Manitowadge Golden Age Centre the technological capacity to continue to hold virtual social events and check-ins with their membership.

MA'MOWEH WII'SOO'KA'TIWIN FOUNDATION

COVID-19 ELDERS MEALS ON WHEEL

The COVID-19 Elder Meals on Wheels Program services nine First Nation communities and provides all Elders in each community with one prepared meal Monday-Friday for four weeks.

ALZHEIMER'S SOCIETY OF KENORA/RAINY RIVER DISTRICTS

ACTIVITY KITS

The program is developing Activity Kits to be dropped off at senior homes. The kits have a variety of activities that can be done by someone living with dementia and can be used at any time during the day or night to provide caregiver relief.

#UNIGNORABLE ISSUES, UNRESTRICTED GRANTS

In response to COVID-19, United Way of Thunder Bay provided extraordinary unrestricted grants to help maintain the stability of frontline service providers during the pandemic. Our strong community came together to face this unprecedented crisis to provide support for those made additionally vulnerable as a result of the conditions of the pandemic.

Because of your incredibly generous support we were able to invest **\$249,000**

into 17 different frontline organizations, ensuring that the basic needs of our community's most vulnerable residents were being met throughout the onset of the pandemic.

Unrestricted grants were issued to the following organizations:

- Boys & Girls Club of Thunder Bay
- Catholic Family Development Centre
- Children's Centre of Thunder Bay
- Community Clothing Assistance
- Elizabeth Fry Society of Northwestern Ontario
- Evergreen A United Neighbourhood
- John Howard Society of Thunder Bay and District
- Lakehead Social Planning Council
- Northwestern Ontario Women's Centre
- NorthWind Family Ministries
- Our Kids Count of Thunder Bay Inc.
- Regional Food Distribution of Northwestern Ontario
- Roots to Harvest
- St. Andrew's Soup Kitchen Inc.
- Thunder Bay Counselling Centre
- Thunder Bay Emergency Shelter Inc.
- Thunder Bay Food Bank



Boys & Girls Club of Thunder Bay



NorthWind Family Ministries



Roots to Harvest



Elizabeth Fry Society of Northwestern Ontario

COMMUNITY RELIEF FUND

In partnership with the Thunder Bay Community Foundation, we launched the Thunder Bay COVID-19 Community Relief Fund to meet basic needs of individuals, children, families and seniors affected by COVID-19. We funded 31 projects in our community, covering a diverse range of service areas including:

- Food security programs
- Mental health and counselling services
- Housing programs
- Providing access to technology
- Reducing social isolation



Our strong community came together to face this unprecedented health crisis and provide support to those made additionally vulnerable as a result of the conditions caused by the pandemic. Because of your incredibly generous support we funded:

HIGHLIGHTS

ROOTS TO HARVEST

**EMERGENCY GOOD FOOD BOX FOR SENIORS:
100 HOUSEHOLDS PER WEEK**

Roots to Harvest and the Good Food Box Program teamed up to create emergency Good Food Boxes for low income seniors during the pandemic.

THUNDER BAY COALITION TO END HUMAN TRAFFICKING

CRISIS SUPPORT FUND

This program provided supports to youth struggling with complex, traumatic events caused by experiences with human trafficking.



\$10,000

TOWARDS THE BROWN BAG LUNCH PROGRAM

BOYS & GIRLS CLUB OF THUNDER BAY

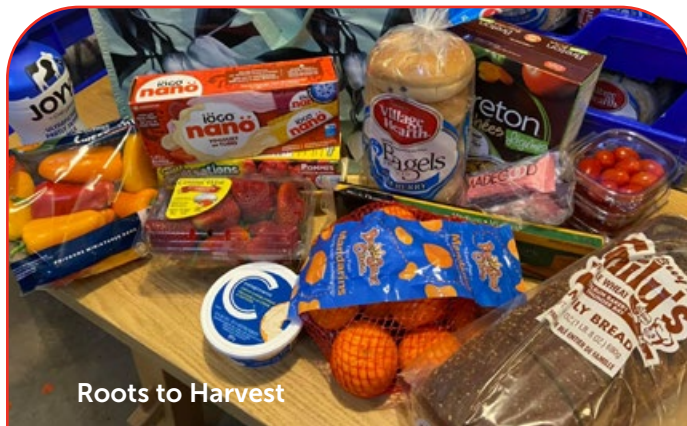
**BROWN BAG LUNCH
PROGRAM FOR 100
YOUTH/WEEK**

The Boys and Girls Club Brown Bag Lunch Program provided healthy and balanced lunches for youth in the Vale/Limbrick Area from Monday to Friday.

THUNDER BAY AND DISTRICT HUMANE SOCIETY

COVID-19 PET FOOD DELIVERY PROGRAM FOR 35 HOUSEHOLDS

In troubling times, we recognize that pets are companions. This program provided complimentary pet food to pet owners confined to their homes and facing financial uncertainty.



Roots to Harvest



The Emergency Good Food Boxes, in partnership with the Thunder Bay Good Food Box and the Thunder Bay District Social Services Administration Board has pulled together three organizations to respond quickly to over 200 seniors. The funding response from the United Way of Thunder Bay and the Thunder Bay Community Foundation is what made it ultimately possible to pivot and respond so quickly. When the bags come full of food into the buildings you can see and feel the relief and gratitude from all who are receiving them. We are all so grateful.

*-Erin Beagle, Executive Director
Roots to Harvest*



CATHOLIC FAMILY DEVELOPMENT CENTRE MEN'S ENGAGEMENT PROGRAM

Focused on addressing domestic violence, this program provided assistance to men seeking to be better husbands and fathers while under the extraordinary pressures of the pandemic.



St. Andrew Soup Kitchen (Dew Drop Inn)



The Dew Drop Inn would not be able to adjust to takeout lunches at such a rapid pace without the generous support of the United Way. It is essential we continue to feed the hungry in Thunder Bay. With so many lives depending on us, I shudder to think what would happen if we no longer could offer our services.

-Michael Quibell, Executive Director Dew Drop Inn



NorWest Community Health Centres



The funding we received supports our outreach team to help people in their residences and often at the street level. Emergency Boxes include various food items and supplies like baby formula and blankets. We also deliver clinical resources such as puffers and medications, check in on new babies and moms, and deliver harm reduction resources.

*-Michelle Kolobutin,
Coordinator NorWest Community Health Centres*



STAY AT HOME GALA

On May 2nd, 2020, United Way of Thunder Bay and Thunder Bay Community Foundation teamed up to host a one-of-a-kind virtual Stay At Home Gala, Presented by Copperfin Credit Union. The local event was a part of a larger national broadcast, where hundreds of other Canadians from across the country also joined in through their local communities to unite and strengthen community efforts to provide funding and relief to not-for-profits affected by COVID-19. Attendees enjoyed both a local and national program with game-changing speakers, performers and entertainers. Our local portion featured all local acts, as well as a dinner option and a #ShopLocal silent auction full of Thunder Bay goodies that supported both the event and local businesses.

Locally, over 90 households
tuned in for an evening like no
other, which raised over

\$28,000

for the COVID-19
Community Relief Fund.

**Nationally, with 22 other
communities** participating, over

\$560,000

was raised collectively.



RUN THE NORTH

United Way of Thunder Bay, Indigenous Youth Achievement and Recognition Awards and Wasaya Airways collaborated on a new event in 2020 called 'Run the North', in lieu of the annual Wasaya – United Way Plane Pull. The event, presented by Newmont and Bell, was a huge success! **180 participants representing 29 different communities** from around the region joined this virtual non-competitive race to run, walk, hike, or bike a distance of 1k or 5k. For every **\$50** a participant **raised**, they received a ballot for a chance to win a variety of prizes.

The **Top Individual Fundraiser** was an 8-year old girl who raised over

\$1,500

for the community.

Collectively, with all other participants, donors, and sponsors, the event raised over

\$20,000

for United Way of Thunder Bay and IYARA.





NOVEMBERBURGER

Our favourite fall event returned for a 2nd year. Over the month of November, burger lovers visited 14 participating restaurants to try versions of each location’s signature ‘Novemberburger’.

For each burger sold, **\$2** was donated to United Way of Thunder Bay.

Collectively, **6370 NOVEMBERBURGERS** were sold in total by all participating restaurants.

The community voted and declared **Beefcake’s Burger Factory** to have the **best Novemberburger of the Year**, and **Prospector Burger Barn** claimed the category of **Most Novemberburgers Sold**, selling an incredible **2,135** Novemberburgers.

Participating locations:

- Apple Chipotle’s
- Beefcake’s Burger Factory
- Bight Restaurant & Bar
- Bonobos
- Daytona’s
- Java Hut
- Mario’s Bowl
- Neebing Roadhouse
- Prospector Burger Barn
- Red Lion Smokehouse
- The Eddy
- The Foundry
- The Sal
- The Silver Birch

Overall, **\$18,267**

was raised through this initiative which supported the United Way of Thunder Bay’s RECOVER 2020 Campaign to help local individuals, families, and children in need.



SHOW YOUR LOCAL LOVE DAY

Over the first week of December, which kicked-off on Giving Tuesday, our local community really stepped up to show support during our Show Your Local Love Day event. **The event started with a \$10,000 matching incentive from Tbaytel** that the community was challenged to match in donations. The match was surpassed fast, and the outpour of local love donations inspired 2 other businesses throughout the week to come forward with another matching incentive. **Intercity Industrial Supply Ltd. and Home Hardware Building Centre on Memorial Avenue both pledged to match public donations for another \$10,000 each**, which extended the event to the end of the week. We were overwhelmed with how our community stepped up to show their #LocalLove.



With the support of the community,
you helped raise over

\$100,000

for people experiencing poverty,
homelessness, food insecurity, isolation,
and mental health counselling during
the COVID-19 pandemic.

Other Events that happened in 2020:

1. **Feed the Hunger – RFDA BBQ**
2. **No Show Gala**
3. **CAHEP Art Auction**
4. **Take Me Home Dinner (with DDI)**
5. **Pretzel Week**
6. **Let's Get Quizzical**
7. **GenNext On the Menu**
8. **Gifts That Give Back**

BECAUSE OF DONORS LIKE YOU

COMMUNITY IMPACT STORIES

PRO KIDS

After a devastating loss of losing not one but both parents, three children were left alone to be raised by their Aunt back in 2019. Janet has been raising the children, first through a child welfare agency, and now on her own with financial support.

Janet explains that PRO Kids made an immediate positive difference in the family's daily life, creating smiles and positivity. The three kids had never been involved in a sport before, and unfortunately Janet never had the money or ability to drive them to activities. Since getting involved with PRO Kids in the fall, the children have been very active, engaged in gymnastics and hockey. It has helped with their social skills and has even expanded their involvement outside of the activities.

// *They are eager to try new things now and meet new people in the activities they are participating in.* **//**

Janet believes that PRO Kids and the access to recreation have changed all three of the children's outlooks on life, for the better.

// *They look forward to going to their weekly activities and seeing their new friends that they've met. The kids were able to have more of a clear mind and now have something to look forward to.* **//**



Every child deserves the opportunity to participate in recreation which helps them learn leadership and teamwork skills, make healthy lifestyle choices, build self-esteem, have exposure to positive role models, and follow the rules. PRO Kids, helps low-income families access recreation activities for their kids. Families who can't afford to put their children in community sports, arts, and cultural activities can apply to PRO Kids for help. For over 20 years, PRO Kids has made over 25,000 placements of kids into activities.

COMMUNITY IMPACT STORIES

CATHOLIC FAMILY DEVELOPMENT CENTRE

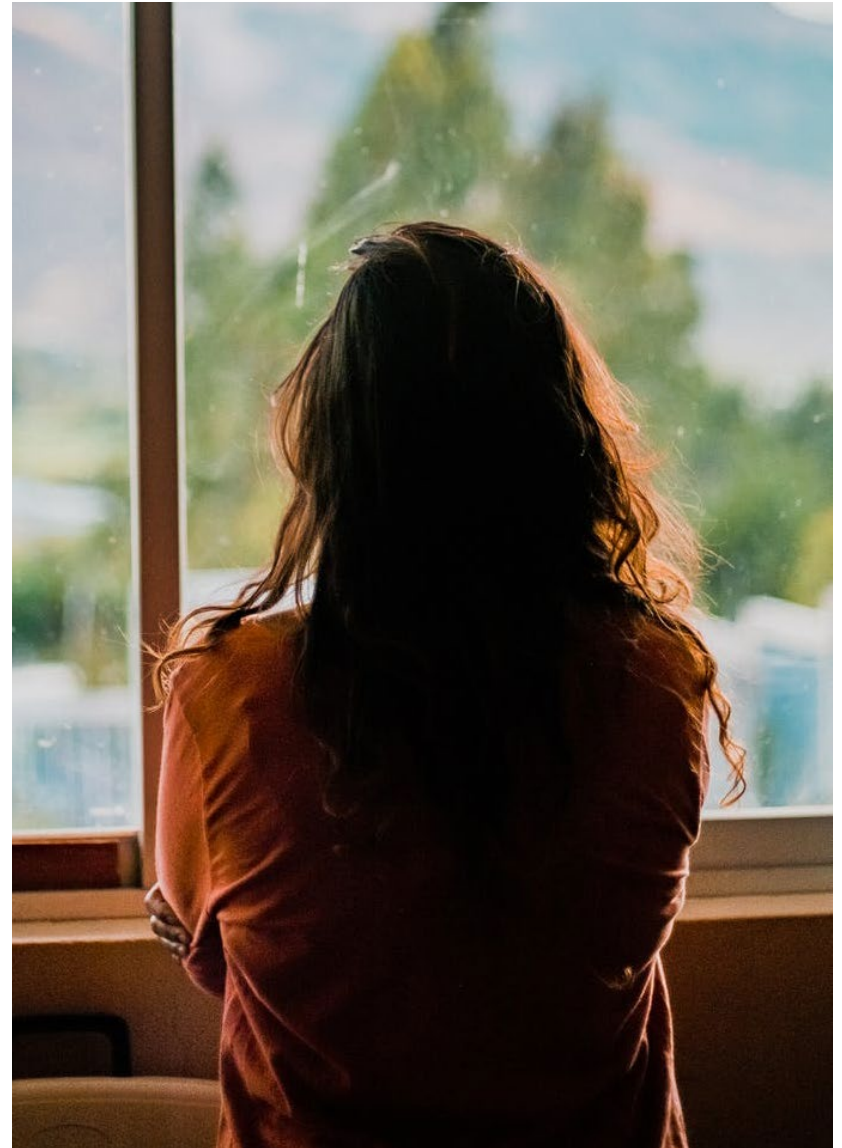
Former foster kids who age out of the system at 18 or 19 often face numerous challenges. For “Lindsay”, her Foster mother and CAS worker were worried about her mental health, often not hearing from her for days on end. Referring Lindsay to the Catholic Family Development Centre for help, they both hoped she would get the supports she needed.

Removed from her home at the young age of five after being sexually abused, she was placed in a succession of foster homes. After a life growing up in the foster care system, Lindsay was very apprehensive to engage with a therapist.

Through a series of reflective exercises at the Catholic Family Development Centre, Lindsay tentatively gained insight into her fear of sleep, found words to express her feelings toward her mother, and began to gain a new trust for the process of therapy. For the first time, Lindsay felt loveable, and in moments of despair, she started to ask for help on her own.

Lindsay is now fulfilling her dream she’s had since childhood to become a nurse to help others.

Catholic Family Development Centre is a not-for-profit family service agency that has been serving the community of Thunder Bay since 1979. The Centre is dedicated to strengthening and empowering families and individuals.



SUMMARY OF PROGRAMS FUNDED

Funding Stream	Organization	Project Name	Project Description	Nº of People Impacted
2020 Community Investment Process	Boys and Girls Club of Thunder Bay	Windsor Club After School and Evening Programs	This program allows children and youth to access nutritional, recreational, leadership, health, science, literacy and cultural programs.	1200
	Boys and Girls Club of Thunder Bay	Child Nutrition Program - Breakfast Club	This program will provide children and youth a daily nutritious breakfast to start their day and assist in their education.	1500
	Boys and Girls Club of Thunder Bay	Vale Unit After School and Evening Programs	This program allows children and youth to access nutritional, recreational, leadership, health, science, literacy and cultural programs.	160
	Catholic Family Development Centre	Clinical Counselling Services	The purpose of the program is to connect marginalized and disenfranchised clients with community-based services utilizing a holistic wrap-around model.	1325
	Children's Centre Thunder Bay	Walk-In Counselling Centre	The Walk-In Counselling Clinic provides low-barrier, easy access to mental health services across the lifespan. The Children's Centre's evidence based model helps to ensure that people can access and receive service when they need it.	900
	Community Clothing Assistance	The REFERRAL Project	This program works with over 200+ community agencies to provide reliable, accessible, and free clothing to vulnerable community members.	2400
	Elizabeth Fry Society of Northwestern Ontario	Breaking Down Barriers and Building Community Connections	This program provides a continuum of care and support services to women in conflict with the law in Thunder Bay. For example, the program assists women by facilitating communication with lawyers, providing court support, assisting with grievances while incarcerated and helping develop release plans.	400
	Evergreen a United Neighbourhood	Evergreen Strong Neighbourhoods	This program helps support Evergreen maintain a community hub in the Simpson-Ogden neighbourhood.	450

Funding Stream	Organization	Project Name	Project Description	Nº of People Impacted
2020 Community Investment Process	Evergreen a United Neighbourhood	Volunteer Coordination/ Evergreen Feeding Program	This program will provide children, youth and families in the Simpson-Ogden neighbourhood with food access supports and community programming.	400
	John Howard Society of Thunder Bay	Community Integration Program	The purpose of the Community Integration Program is to assist individuals with healthy and sustainable re-integration into the community.	270
	Lakehead Social Planning Council	211 North (Online)	211 helps to navigate the complex network of human services quickly and easily, with exceptionally high levels of service quality and customer satisfaction.	15000
	Lakehead Social Planning Council	211 - Poverty Reduction Walk-In Program and Services.	This program features front line staff spending time with each client to assess their needs and help them find appropriate services; ensures that clients have all the necessary paper work together to file income taxes or helps them complete service applications and fill out other forms, letters and applications.	16000
	March of Dimes	The Warehouse Project	The Warehouse Program is a drop-in day program that provides service to individuals living with disabilities or who experience other barriers in life that may hinder them from engaging in community participation. Programming such as life skills, arts, music, gardening, interactive games/recreation and outings aim to build confidence, enhance independence, reduce social isolation and build upon community network for consumers.	100
	Northwestern Ontario Women's Centre	Thunder Bay Good Food Box	The Thunder Bay Good Food Box is a non-profit, volunteer powered, community based, food security program. Our aim is to increase access to fresh, quality produce for low income or food insecure people by making it affordable and available in neighbourhoods, housing buildings and organizations throughout and around the City.	7710
	NorthWind Family Ministries	LifeBuild	The purpose of LifeBuild is to provide a safe atmosphere where individuals can learn together about key life-development and skills training.	82
	Our Kids Count of Thunder Bay	A Kitchen for Our Community	The primary goal of Our Kids Count food nutrition access program is to increase sustainable access to nutritious food, with a focus on fresh produce aimed at meeting the needs of low income and high-risk families.	840

Funding Stream	Organization	Project Name	Project Description	Nº of People Impacted
2020 Community Investment Process	Our Kids Count of Thunder Bay	Big Brothers Big Sisters	This program facilitates life-changing mentoring relationships to ignite the power and potential of young people.	160
	PRO Kids	Allocation of Children into Activity	PRO Kids helps place local children and youth facing financial barriers into recreational activities.	750
	Regional Food Distribution of Northwestern Ontario	Poverty Proofing Accreditation	Program participants will be given opportunities to define and develop career and life paths coinciding with interest in culinary arts, warehouse management, and more.	220
	Roots to Harvest	School Outreach Programs	The Schools Outreach Program purpose is to develop and deliver food based programming that increases belonging, positive relationships, healthy lifestyles and community connections with high school students.	900
	Shkoday Abinojiiwak Obimiwedoon	Biwaase'aa	The purpose of this programs is to prepare children to enter elementary school, and continue their learning journey through elementary and secondary school in a good way; to encourage pride and understanding of their indigenous culture and to educate those individuals seeking to learn more about Indigenous traditional and cultural heritage.	750
	Thunder Bay Counselling	Psychosocial Counselling Program	The Psychosocial Counselling Program is a core service provided by Thunder Bay Counselling which provides counselling services (mental health, addiction, grief, relationship, parenting, etc.) to individuals and families, across the lifespan.	1200
	Thunder Bay Counselling	Youth Life Skills	Programming under Youth Life Skills is broken into two group models, CHOICES and Youth Well-Being Group. Groups are interactive and facilitated by staff with training and experience in child and youth services, youth engagement, group facilitation, and in the areas addressed in the groups.	300
	Thunder Bay Counselling	Financial Counselling	The Financial Counselling Program exists to assist individuals, couples, and families across the lifespan to understand their use of money, to assist them with challenges related to their financial situation and to support them to establish and meet goals related to their personal financial situation.	700
	Thunder Bay Counselling	Family Violence Counselling Program	The Family Violence Counselling program funded by the United Way provides therapeutic counselling for families and couples who have been victimized through significant or prolonged exposure to family violence.	600



United Way
Thunder Bay

1006-715 Hewitson St.
Thunder Bay, ON P7B 6B5
T: (807) 623-6420
F: (807) 623-6180

uwaytbay.ca